



SCHOOL-BASED TELEMEDICINE

FREQUENTLY ASKED QUESTIONS

What is Telemedicine?

Telemedicine uses video technology to connect your child at school to a doctor or nurse practitioner at NTMC Health. The NTMC Health provider will complete an assessment of the student to include input from the school nurse and participating parent/legal guardian during the visit. The school nurse will assist the provider during the evaluation through the use of special equipment as needed.

Upon completion of the evaluation, the provider will give instructions for follow-up care and submit a prescription to the pharmacy of choice if needed. A record of the student's visit will be kept in NTMC Health's medical records for future reference and a copy is sent to the primary care physician on record. A return to school note is sent to the school if needed. The parent/guardian will have access to all treatment information through the NTMC Health patient portal.

How do I enroll my child?

Registration forms are available from the School Nurse, or you can visit www.ntmconline.net to enroll online.

Do I need to re-enroll my child each year?

Yes, a new form must be submitted at the beginning of each school year.

Do you share the information with my child's primary care pediatrician?

A summary will be provided to you and your child's primary care provider to continue treatment as necessary.

Is there a cost?

If you have commercial insurance or Medicaid, NTMC Health will collect and verify your coverage. With Medicaid, your visit will be completely covered. No insurance? No problem. We encourage you to continue using School-Based Telemedicine as the bill will only be \$50. If you have questions concerning billing, please call (940) 612-8750.

How does it work?

If your child is enrolled and gets sick at school:

The school nurse will determine if a pediatric provider is needed to diagnose the child based on Telemedicine guidelines. The parent will be contacted before scheduling the appointment and has the option to join online or by phone. We also offer interpretation services as needed. The school nurse will connect your child with an NTMC Health provider using video technology and conduct an exam. If necessary, the pediatric provider will call in a prescription to your chosen pharmacy. A summary will be provided to you and your child's primary care provider to continue treatment as necessary.

What if the school nurse's office cannot get a hold of me to authorize an appointment?

The school nurse cannot schedule the appointment until the parent/guardian has provided both written and verbal consent.

Contact

Visit www.ntmconline.net, or contact your school nurse for more information.

This program follows all school district policies.